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Re: Digitel Cloud Service/Phone System

To Whom It May Concern,

If there was only one thing I could say to describe my experience with Digitel Systems Inc. it would be **impeccable service!** I could not be more impressed with their company model and the service they have provided to SRIM right from the initial meeting through to implementation and management of the cloud phone system.

One of the most important things to our firm when we were searching for solutions to our existing phone service was to have "feet on the ground" here in British Columbia. Having the ability to have someone on site when needed as well as a phone call away makes partnering with Digitel the best choice for our company.

The team at Digitel is very dedicated and helpful. Response time is exceptional and they are ready to assist, troubleshoot or explain anything we need. No question is too big or too small and they take the time to understand and train us. Digitel has a way of making each customer feel like they are the only customer.

We have deployed Digitel cloud services across our company nationwide as well as with teleworkers in various provinces and the system functions exactly how we desired it to, linking us together in a way we didn't have before. We could not be happier!

I look forward to our continued partnership with Digitel and their entire team.

Kindest Regards,

Brooke Speirs, B.A., DELE Operations Manager- Vancouver

Special Risk Insurance Managers Ltd.